

## Google Customer Survey

**On a scale of 1 to 5 where 1 represents “Extremely Satisfied” and 5 represents “Extremely Dissatisfied,” how would you rate your level of overall satisfaction with Google support service?**

**Ans:** \_\_\_\_\_

**Why do you say that? What specifically are you satisfied or dissatisfied with Google? Enter response below ...**

**Ans:** \_\_\_\_\_

**How likely are you to recommend Google Talk to a friend or relative? Would you say the chances are ...**

**Ans:** \_\_\_\_\_ (Excellent, Very Good, Good, Poor)

**How likely are you to repurchase products and services from Google? Would you say the chances are ...**

**Ans:** \_\_\_\_\_ (Excellent, Very Good, Good, Poor)

**In total, how long have you been a customer of Google Talk?**

**Ans:** \_\_\_\_\_

**Please tell us now, How you are feeling after becoming a POPAT by your Iblis Friends.?**

**Ans:** \_\_\_\_\_